



BANGLADESH KRISHI BANK

Head Office

Krishi Bank Bhabon

83-85, Motijheel Commercial Area, Dhaka-1000.

Alternative Delivery Channel Management Department

Request for Expression of Interest (EOI)

1	Ministry/Division	Ministry of Finance/Financial Institutions Division.
2	Agency	Autonomous Bodies and Other Institutions.
3	Procuring Entity Name :	Bangladesh Krishi Bank, Head Office, 83-85 Motijheel Commercial Area, Dhaka.
4	Procuring Entity Code	Not used at present.
5	Procuring Entity District	Head Office, Dhaka.
6	Expression of Interest for :	Selection of a Solution Provider for Development, Implement, Commissioning, Maintenance and Operation of Digital Banking integrated with Mobile Application for Bangladesh Krishi Bank (BKB).
7	EOI Ref No and Date	BKB/HO/ADC/62(APPS)/2023-2024/126, Dated 28-01-2024.
KEY INFORMATION		
8	Procurement Method	Quality & Cost Based Selection (QCBS).
FUNDING INFORMATION		
9	Budget and Source of Funds	Bangladesh Krishi Bank.
10	Development Partners (if applicable)	N/A
PARTICULAR INFORMATION		
11	Project/ Programme Code	N/A
12	Project/ Programme Name	N/A
13	EOI Submission Date and Time	Upto 14-02-2024 at 4.00 PM.
14	EOI Opening Date and Time	14-02-2024 at 4.30 PM.
15	EOI Dropping Place	Alternative Delivery Channel Management Department, Bangladesh Krishi Bank, Head Office(3 rd Floor), 83-85 Motijheel C/A, Dhaka-1000.
16	Time period of Service	Approximately 05(five) years initially, which may be extended.
INFORMATION FOR APPLICANT		
17	Brief Description of Assignment	<p>Planning, Designing, Developing and Integration of a user friendly and device independent "Digital Banking integrated with Mobile Application" with Bank's Core Banking Solution (CBS) considering following objectives:</p> <ul style="list-style-type: none">a) The Solution Provider has to develop a Digital Banking integrated with Mobile Application (Android & iOS) considering Person to Person (P2P), Person to Merchant (P2M) Payment & Fund transfer activities etc.b) The application should have the benefit of services like Basic Banking (Deposits, Loans), Cards management, NPSB Fund transfer, E-commerce activities, Mobile phone top-up, Education Fee payment, Utility bill payment, Customer service request and requisition, Promotion, alert and news facilities for farmers/customers etc.c) The application should have the provision for transferring fund/ payment through MFS (Mobile Financial Service) like, bKash, ROCKET, NAGAD and other similar MFS.d) The Solution Provider has to develop the application by ensuring all types of Digital security measures as per the applicable guidelines of Bangladesh Bank and (or) BCC (Bangladesh Computer Council).e) The Solution Provider may propose an audible and time befitting brand name of the solution to be used in Bangladesh Krishi Bank.
18.	Experience, Resources & Delivery Capacity Required	<ul style="list-style-type: none">a) The Solution Provider must have at least 5(five) years overall experience in software development and minimum 03(three) years specific experience for development and maintenance of banking solution or mobile application in financial institutions.b) The Solution Provider will submit Company Profile/ Brochures, List of minimum 15 Technical Expert/Software Engineer with CVs, Staff Position, Project timeframe with Technical details and Implementation plan.c) Should remain all the facilities like Project Planning, Deployment, Quality Assurance, Change Management, and Training for the proposed application and workforce in field for service delivery.d) The Solution Provider will propose the required Hardware sizing, NOS & RDBMS, Connectivity and other related issues with rough cost for the Solution.e) The Solution Provider will submit evidence of minimum Tk. 05.0(Five) Crore of liquid asset or credit facility from any schedule Bank of Bangladesh.f) A copy of Notification of Award for supplying ICT related Services of minimum amounting to Tk. 1.00(One) Core under a single contract in the last 5(five) years;

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Experience and Resources Required for selecting Prospective Bidders(Qualifying Criteria for Short Listing)		
		<p>g) An entity or its subsidiary who, for the purpose of supplying mobile application software, previously signed any agreement with Bangladesh Krishi Bank but the agreement eventually was cancelled due to failure of the entity to serve the purpose need not submit EOI again.</p> <p>h) Experience of deployment e-KYC in any financial institution will be given preference.</p> <p>i) Proven evidence regarding Membership of BASIS.</p> <p>j) <u>Interested companies have to submit a projection of Fund Flow statement showing all types of Expenses (fixed i.e. Hardware sizing, Software, NOS, RDBMS, Connectivity, CBS integration and other related works, operational, Maintenance, Marketing & any other costs) for minimum 05(five) years.</u></p>
19	Other Details	<p>a) Updated Trade license, VAT registration and tax payment certificate of last year.</p> <p>b) Latest audited Financial Statements.</p> <p>c) A short list of the interested Solution Provider will be made on the basis of submitted information and physical verification.</p> <p>d) Solution should have the operational capability to handle 02 million customers consisting of transaction monitoring and maintenance system with administrative panel.</p> <p>e) Interested companies should have similar solution currently in operation into at least 02(two) banks in Bangladesh.</p>
PROCURING ENTITY DETAILS		
20	Name of Official Inviting EOI	Md. Farid Hasan
21	Designation of Official Inviting EOI	Deputy General Manager (Additional Charge)
22	Address of Official Inviting EOI	Alternative Delivery Channel Management Department, Bangladesh Krishi Bank, Head Office, 83-85 Motijheel C/A, Dhaka-1000.
23	Contact details of Official Inviting EOI	Tel. No. +88-02-9513691 E-mail: dgmacd@krishibank.org.bd
24	The procuring entity reserves the right to accept or reject all EOIs without assigning any reason whatsoever.	

Sd/-

Md. Farid Hasan
Deputy General Manager
(Additional charge)